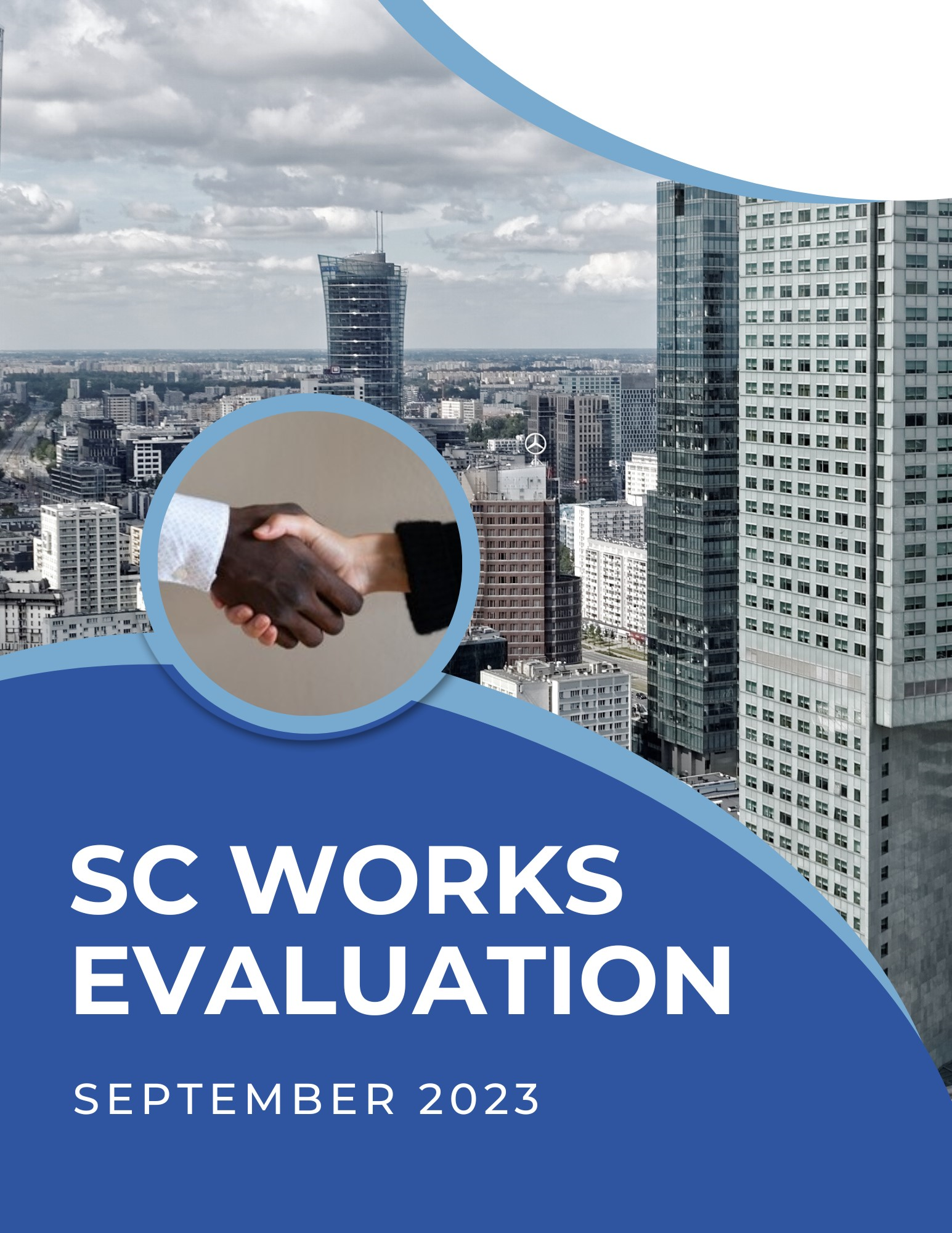
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A person and person looking at a white board

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# EXECUTIVE SUMMARY

# INTRODUCTION

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# METHODOLOGY

Hjknlkhnklhl

Hjjhljhlhlhj

**2**

Selection of Pilot

Sites to Assess

**3**

Development of data

collection strategy

**4**

Job Seeker and

Business Survey

**5**

Secret Shopper

Recruitment

**6**

Training of Secret

Shoppers

**7**

Site Visits and

Data Collection

**1**

Kick-Off Meeting and

Background Data Review

Individual between the ages of 22-32 with a high school diploma, looking for trade skills and full- time employment.

Person with substantial work experience and limited English proficiency who is looking for a career change due to reasons such as underemployment.

A person with bachelor’s degree from an accredited University who has been out of work due to certain reasons such as layoff during COVID or

relocation to a new city and is looking for a new job.

Profile 2

Profile 3

Profile 1

# LIMITATIONS

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hjlhlhjlhlhjklhlk

# FINDINGS

A group of people sitting in chairs

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## CUSTOMER SURVEY

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### BUSINESSES

Hklhlk

ghgk

### JOB SEEKER FINDINGS

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## SECRET SHOPPER OVERALL FINDINGS

### POSITIVE THEMES

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### OPPORTUNITIES FOR IMPROVEMENT

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## INDIVIDUAL CENTER FINDINGS

A group of people standing in a line

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### A blue outline of a state Description automatically generatedAIKEN

Hjkhjl

**SURVEY SUMMARY**

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**SECRET SHOPPER SUMMARY**

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### CONWAY

A blue outline of a state

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**SURVEY SUMMARY**

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**SECRET SHOPPER SUMMARY**

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### A blue outline of a state Description automatically generatedCOASTAL

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**SURVEY SUMMARY**

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**SECRET SHOPPER SUMMARY**

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### GREENVILLE

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**SURVEY SUMMARY**

Hjhjhj

gjhgk

**SECRET SHOPPER SUMMARY**

Hjkjh

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# RECOMMENDATIONS

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# APPENDIX

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### Appendix 1

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### Appendix 2

Jkjkjk

### Appendix 3

jhkl

**ACKNOWLEDGEMENTS**

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